

CYBIRDY PUBLISHING LIMITED SHIPPING POLICY NOVEMBER 2022

Shipping is limited to the UK and is fulfilled by Cybirdy Publishing with guaranteed delivery.

We aim to deliver within 72 hours of the order through www.cybirdypublishing.co.uk merchant account processed by Revolut and its affiliates

External factors, such as traffic, can affect delivery windows which are not guaranteed and may be subject to changes.

Delivery to APO, FPO &DPO addresses is not available.

You have 14 days from the day of your purchase to change your mind and seek a refund (even if what you bought is not faulty). We'll refund you the amount of the transaction within 14 days of receiving the goods back from you.

For disputes and chargebacks, you can contact us directly on alin@cybirdypublishing.co.uk

If you have ordered through www.cybirdypublishing.co.uk, within the UK, you can return your order to us. We do recommend that you use a recorded delivery service, as we cannot be responsible for non-delivery of returned items.

We comply with any requirements relating to refunds, chargebacks, the use of provision of financial services, notification and consumer protection, unfair competition, privacy, advertising, and any other laws relevant to your Transactions. These include the Money Laundering, Terrorist Financing and Transfer of funds (information on the payer) Regulations 2017, Bribery Act 2010, the General Data of Protection Act 2018, the Consumer Rights Act 2015, and the Criminal Finances Act 2017

We use data related to our clients in accordance to our Privacy Policy.